Local transport

Copenhagen is easy to get to and around. Public transport in Copenhagen is quite efficient. If you would like to use public transport, we suggest that you should use http://www.rejseplanen.dk to plan your journey. The site is available in Danish, English and German.

Distance from the recommended hotels and hostel to the selected venues, namely the IT University and the Black Diamond, is within the two-zone area of Copenhagen. A single-ride two-zone ticket costs DKK 23 while a two-zone multi-ride ticket with ten clips (2-zone klippekort) costs DKK 135. You can purchase a ticket at every train/Metro station and in the airport. The ticket can be used both for trains, metros and buses. If you buy a multi-ride ticket, remember to stamp the ticket before entering the metro/train or when entering the bus.

From the airport to the recommended hotels (Wakeup Copenhagen and Ibsens)

If you are staying at one of the two hotels we recommend, you can easily get there from the airport either by one of the Øresund trains. You will need to buy a ticket valid for 3 zones. To get to Wakeup Copenhagen hotel, you have to get off at Copenhagen central station. The hotel is within 10 minutes’ walking distance. To get to Ibsens hotel, you have to get off at Nørreport station. The hotel is within 10 minutes’ walking distance.

From the airport to the hostel Danhostel Copenhagen City

You can take one of the Øresund trains from Kastrup Airport to Copenhagen’s Central Station (ticket DKK 31.50 per person) or a taxi (about DKK 200). The hostel is about 900 metres from Copenhagen Central Station. Take Bus 5A outside the station in the direction to Sundbyvester Plads. You’re there in two minutes.

From the airport to the IT University

On arrival at Copenhagen international airport (Kastrup), you can easily reach the IT University by metro (DR Byen/Universitetet station). You will need to buy a ticket valid for 2 zones (see below for information on how to get from the Metro to the IT Univetsity). If you take a taxi, the expected price is 220-240 DKK. The address of the IT Univetsity is Rued Langgaards Vej 7.

The total trip should take you about 15 minutes.

From Wakeup Copenhagen hotel to the IT University

If you use public transport, you should do the followings:
• Walk to Copenhagen Central station, take one of the Øresund trains towards Kastrup airport or Malmö C and get off at Ørestad station (2nd stop from Copenhagen Central station).

• Take Metro M1 towards Vanløse station to DR Byen/Universitetet station.

• Get off and follow the signs to get to the IT University, which is located behind the DR Building and the blue Concert House, along the canal.

The total trip should take you about 25 minutes.

From Ibsens hotel to the IT University

From this hotel, the easiest and cheapest way to get to the IT University is by metro. Please do the followings:

• Walk to Nørreport station, take Metro M1 towards Vestamager station to DR Byen/Universitetet station.

• Get off and follow the signs to get to the IT University, which is located behind the DR Building and the blue Concert House, along the canal.

The total trip should take you about 20 minutes.

From the hostel Danhostel Copenhagen City to the IT University

The easiest and cheapest way to get to the IT University is by bus. Please do the followings:

• Walk from the hostel to Otto Mønsteds Plads. Allow about 4 min. Take Bus 5A towards Lufthavn Udenrigs/Kastrup to Amager Blv/Amager Fælledv.

• Get off and walk from Amager Blv/Amager Fælledv to Rued Langgaards Vej 7. It takes about 10 minutes.

The total trip should take you about 20 minutes.

From Wakeup Copenhagen hotel to the Black Diamond

Either you walk all the way to the Black Diamond or you can take a bus. If you take a bus, you should walk from the hotel to Polititorvet bus station. Allow about 3 min. Take Bus 66 towards Operaen (København) to Det Kongelige Bibliotek. Get off here and the Black Diamond is within 2 minutes’ walking distance. The total trip should take you about 10 minutes.

From Ibsens hotel to the Black Diamond

You can take Bus 5A from Nørreport station towards Sundbyvester Plads to Otto Mønsteds Plads. Get off and walk from Otto Mønsteds Plads to the Black Diamond. The total trip should take you about 19 minutes.
From the hostel Danhostel Copenhagen City to the Black Diamond

The Black Diamond is located quite close to the hostel. Within 10 minutes’ walk, you’ll be there.

Registration

On arrival at the IT University, you will find the UbiComp registration desk located next to the information desk near the main entrance (at the opposite end of the building from the DR Byen entrance).

On arrival at the Black Diamond, there will be a poster showing direction to the registration desk.

Upon presenting yourself at the registration desk, you will receive your name badge, a bag with conference materials and a proceeding. PhD students have to show their valid PhD student card.

Please note that on-site registration and payment are handled through the online registration system using credit cards. Hence, we do not accept payment on site in cash or by cheque. Once the registration is done, you will receive your name badge, a bag with conference materials and a proceeding.

Name badges

Your UBICOMP 2010 name badge serves as your admission pass to conference sessions and events. Please wear your badge at all times, also when you go to the conference dinner. Conference management reserves the right to deny admission to any person not wearing a UBICOMP 2010 name badge.

Catering and social events

Please note that no breakfast will be provided for all conference days, but lunch is provided for all conference days.

Coffee/tea will be available Sunday, 26 September and Monday, 27 September from between 8.00 and 9.00, but not Tuesday, 28 September and Wednesday, 29 September. However, there will be coffee/tea, water and fruits during morning coffee breaks for all conference days; likewise, coffee/tea, water and cakes will be served during afternoon breaks from Sunday, 26 September to Tuesday, 28 September.

Please note that no coffee/tea and water will be served during afternoon break on Wednesday, 29 September, yet it is possible to buy coffee/tea in the café nearby.

A light reception will be served Monday, 27 September from 17.30 to 19.30.
A joint conference dinner is planned for Tuesday, 28 September, from 19.00 to approx. 23.00 at Custom House harbor restaurant. **Dinner vouchers** will be given to you by Local Organisation Chair Nhi Quyen Le, who will be at the registration desk during registration hours. Some dinner vouchers have colour codes reflecting special wishes; therefore, we kindly ask you to bring the vouchers to the dinner and put it nearby your plate so that the waiters and waitresses can deliver the food to the right person. **Please bring an umbrella or raincoat with you to the dinner in case of rain.** There is a map which highlights, among others, the restaurant’s location, behind the conference program.

After the dinner, is it possible to continue at Custom House and have fun until 2.00. The cocktail bar will be open and you can buy drinks after your own choice.

**Student Volunteers**

Student Volunteers are a great source of information about the conference. They help give the conference a friendly, helpful face and work hard to assist during the whole conference. Many are working on their Masters, and some are looking for job or internship opportunities. Please be courteous to them and feel free to ask them questions. You can identify Student Volunteers by their blue polo shirts with “UbiComp 2010” and “Student Volunteer” on the back.

**Wireless network information**

1) At the IT University - 26 September 2010:
   - * eduroam network (account required)
   - * conference guest network, **WPA key available at the registration desk on request**

2) At the Black Diamond - 27-29 September 2010:
   - * open wireless network (802.11 abg) with SSID "KB"
   - * eduroam network (account required).

**Cloakroom, baggage and other personal belongings**

At the IT University and the Black Diamond, there is space for hanging your outdoor clothes. However, it is not possible to check them in. Since there will be plenty of space in workshop and conference rooms, we recommend you to bring your outdoor clothes and personal belongings with you.

**No drinks in the main conference hall (Dronningsalen)**

Please note that it is not allowed to bring any kinds of drinks into the main conference hall (called Dronningsalen) at the Black Diamond during the conference.
Cell phone courtesy

Please be considerate in your cell phone use. UBICOMP 2010 requests that all cellular phones, pagers, and other equipment with audible alarms be turned off in all sessions as a courtesy to the presenters and to the other attendees.

Recording prohibited

The use of any type of audio or video recording device is not permitted during any part of conference. The use of still cameras is permissible; however, reprinting photographs in print or electronic publications is prohibited without the written permission of the people photographed.

Climate and Weather

The climate in Copenhagen follows the four seasons of the northern hemisphere, but temperatures can vary considerably during the year. September is autumn in Denmark. It’s chilly and rainy sometimes. So please bring relevant clothes with you. Umbrella or raincoat is highly recommended.

To know more precisely how the weather looks like during the conference days, please take a look at the Danish Meteorological Institute’s website for a full week weather forecast: http://www.dmi.dk/eng/index/forecasts/forecast_for_copenhagen.htm.

Smoking

On 15 August 2007, a smoking ban in all public indoor areas was introduced. Along with most other western European countries, Denmark has now imposed a blanket ban on smoking in public places. Smoking is forbidden in public buildings and private business - including restaurants, pubs, shops, public transport, entertainment venues and workplaces - throughout the country.

The only exception from the ban is for establishments with an area less than 40 square meters, which do not serve fresh food - so you can still enjoy a cigarette in some smaller pubs if you are lucky - some places have installed special smoking rooms but most refer smokers to the streets.

So please keep in mind that smoking indoors at the IT University and the Black Diamond is not allowed.

Credit cards and Currency

Bring your PIN code

The most common credit card in Copenhagen is Visa, but you should have no problem finding ATMs/cash machines that accept Mastercard or American Express as well.
Major credit cards are widely accepted at hotels, stores, cafes and restaurants. Some places might charge a fee when accepting foreign credit cards as payment. Be sure to have your PIN code and a picture ID when using a credit card in Denmark.

**ATMs/cash machines**
ATMs offer a convenient way of withdrawing Danish money on a credit or debit card. Most banks have ATMs outside that are open 24 hours. All major cards are accepted.

For other credit cards, please call the 24 hour Danish PBS Hotline, tel.: +45 4489 2929.

**Banks and bureaux de change**
Banks are open from 09:30 to 16:00 on weekdays with late hours until 18:00 on Thursdays (closed Saturdays and Sundays). There are numerous cash machines throughout the city and the plentiful bureaux de change are open during weekends.

**Checks**
Personal cheques made out by foreign visitors are normally not accepted, but banks cash Euro cheques and recognised traveller's cheques at a fee. Most shops accept Euro cheques drawn in Danish Kroner as well as traveller's cheques and international credit cards.

**Danish currency**
Danish currency is Danish Kroner (DKK). One krone is divided into 100 øre.

Coins are circulated in the following denominations: 50 øre (copper), 1 krone, 2 kroner, 5 kroner (silver, each with a hole in the centre), 10 and 20 kroner (both brass). Bank notes are issued in denominations of DKK 50, DKK 100, DKK 200, DKK 500 and DKK 1,000.

There is no limit on the amount of foreign or Danish currency you can bring into Denmark.

In order to convert Danish kroner to euro, USD or other popular currencies, you can use this link: http://www.visitcopenhagen.com/content/tourist/currency_calculator?currency=&amount=.

**Health Insurance**
As a citizen of an EU country visiting Denmark, you are covered by public health insurance within the limits agreed upon between your own country and the Danish authorities.

Also, as a temporary foreign visitor, you are entitled to free medical treatment in hospitals and emergency wards if you are taken ill or have an accident, provided that you have not travelled to Denmark with the intention of obtaining treatment and are physically unable to return to your own country.

If you are a citizen of a non-EU country, you should ensure that you have adequate health insurance. Check with your travel agency or your insurance company.
Emergencies

Police, fire brigade and ambulance
In an emergency, dial 112 to contact the police, call for an ambulance or the fire-fighting service. Speak slowly and distinctly. State telephone number and address. Emergency calls from public pay phones are free.

24-hour chemist
There is no shortage of pharmacies in Copenhagen; just look for the green "a" sign that symbolises the Danish word for chemist: 'apotek'.

Steno Apotek
Vesterbroegade 6C
1620 Copenhagen V.
Tel.: +45 3314 8266

Doctors on call
Weekdays 16:00 - 08:00.
Tel.: +45 7013 0041 (this number will refer you to a doctor). Price from DKK 250 per visit. EU citizens are not charged.

Hospital Emergency Wards
The following central hospitals have 24-hour emergency wards:

Bispebjerg Hospital
Bispebjerg Bakke 23
2400 Copenhagen NV.
Tel.: +45 3531 2373

Frederiksberg Hospital
Nordre Fasanvej 57
2000 Frederiksberg
Tel.: +45 3816 3522

Amager Hospital
Italiensvej 1
2300 Copenhagen S.
Tel.: +45 3234 3500

Hvidovre Hospital
Kettegårds Alle 30
2650 Hvidovre
Tel.: +45 3632 2553

Dentist - emergency only
Open daily 20:00 - 21:30, weekends and holidays also 10:00 - noon.

Tandlægevagten
Oslo Plads 14
2100 Copenhagen Ø.
Tel.: +45 3538 0251
Internet Anywhere

Internet Anywhere offers instant easy access to the Internet anywhere in Denmark and Sweden via a 3G mobile service provider. You order it and pay online minimum two days before your arrival in Copenhagen. A modem is delivered to your hotel or other address. When you go home, you return the modem via prepaid postal service. For more information, please visit: http://www.internetanywhere.dk/.

Parking

At the IT University of Copenhagen

There is limited parking near the university, but we cannot guarantee its availability (first come, first served). This parking is charged at 15 DKK/hour.

In Copenhagen

Most hotels in Copenhagen have car parking facilities or contract with parking lots close to their hotel. Please ask your hotel about this possibility if you’re arriving by car.

Alternatively, you can park your car at Isreal Pldads (address: Isreal Plads 1), which is very close to Nørreport station. There is parking space for up to 1,200 cars. Evening parking price (from 20.00 - 8.00): DKK 15 per hour (ca. (EUR 2). Parking price in the day time (from 8.00 - 20.00): DKK 25 (ca. EUR 3) for tire 2 & 3 and DKK 30 (ca. EUR 4) for tire 1. Max. price per day: DKK 280 (ca. EUR 38). For further information, you can call: +45 7025 7212.

Eats and Drinks in Copenhagen

All delegates will receive a brochure containing information about eat and drink possibilities in Copenhagen in your conference bag.

Tipping

Service is normally included in restaurant, hotel and taxi bills, so any further tip should only be given for exceptionally good service. It is optional whether to round up the bill or not.

Others

For information about what to see and do while you are in Copenhagen or other information you are interested in but not provided here, please visit www.visitcopenhagen.org.